

Employment Vacancy

Name of Club:- ALC Ref No:- Job title:- Full/part time:- Location:- Duration:- **Brief Job Description:-**

The Royal Air Force Club is a Private Members Club located in London's Mayfair which offers first-class surroundings to serving and former serving officers of the RAF and Allied Air Forces. Having opened its doors in 1922, the Club's building is full of history and character. With 110 bedrooms and 10 meeting and banqueting rooms, the Club is a truly hidden gem with modern and elegant interior and facilities.

We are currently looking to recruit an experienced and enthusiastic **Food and Beverage Assistant** to join the RAF Club's Food and Beverage team. The F&B department covers all F&B operations in the Club including the Dining Room, Cowdray Lounge, Running House Tavern and Conference and Banqueting. Exceptional service and high standards are very important in the department to ensure we meet and exceed member and guest expectations.

The Club is proud to be a Caterer Top 30 'Best Place to Work in Hospitality' Organisation.

We have an amazing working environment and offer excellent benefits to the successful candidate.

- Learning & Development Programmes
- 'Perkbox' Rewards - discounts on shopping, entertainment, gifts, technology, fitness & much more!
- Language Courses
- Travel Ticket Loan
- Recommend a Friend Scheme
- Club Private Pension plan (after 3 months)
- Complimentary employee canteen food with a choice of healthy meals all day, including ice-cream!
- Uniforms and Dry cleaning / Laundry service

Hours/week:- Wage/Salary:-

- Company Sick Pay (after 1 year)
- An Employee Assistance Programme with Hospitality Action
- Flexibility at work
- Recognition, including on the spots rewards and great team parties!
- 28 Days of Holidays (including bank holidays)
- 2 years of service: increases to 29 days
- 5 years of service: increases to 33 days

You will be responsible for the following duties:

- Receiving, ordering and serving members, to the standards required.
- Understanding menu content, any menu changes and promotional activities.
- Keeping your service area clean and tidy and well prepared.
- Efficiently manage the proper settlement of members' accounts.
- Be able to answer member's queries in a polite and helpful manner.

The ideal candidate will have:

- Previous experience in a similar role within food and beverage of either a private members club or 4/5 star hotel;
- Strong communication skills with the ability to make a positive impact;
- The motivation to learn new knowledge and skills;
- Hands-on and flexible approach with a "can-do" attitude to respond to a range of work situations;
- A passion to deliver high standards of work paying particular attention to details;
- A desire to exceed expectations.

Contact Name:-

Telephone No.

Email:-

Office Use Only

Date posted:-

Expiry Date:-

When complete please post or email this form to the ALC Secretary.

This vacancy will expire automatically after 3 months unless specifically extended by the nominating club. It is requested that the ALC Secretary be notified as soon as vacancies have been filled so that the notice can be withdrawn.